

Position Description

Position Title	Liaison Nurse Pelvic Floor
Position Number	30012905
Division	Clinical Operations
Department	Womens Health Clinics
Enterprise Agreement	Nurses And Midwives (Victorian Public Health Sector) (Single Interest Employers) Enterprise Agreement 2024-2028
Classification Description	Registered Nurse Grade 3B
Classification Code	YU11
Reports to	Nurse Unit Manager
Management Level	Non Management
Staff Capability Statement	Please click here for a link to staff capabilities statement
Mandatory Requirements	<ul style="list-style-type: none"> • National Police Record Check • Working with Children Check • Registration with Professional Regulatory Body or relevant Professional Association • Immunisation Requirements

Bendigo Health

Bendigo Health is a leading regional health service, learn more about us by visiting our website: [Bendigo Health Website - About Bendigo Health](#)

As an organisation we are committed to delivering safe, inclusive and high-quality care to our diverse communities across the Loddon Mallee Region. We value and respect the unique backgrounds, cultures and experiences of the people we serve and those who work with us.

We are a proud child safe organisation, dedicated to the safety, wellbeing and voice of all children and young people. We are committed to creating a culturally safe and welcoming environment where Aboriginal and Torres Strait Islander peoples—adults, children and families—are respected, supported and empowered to express and celebrate their culture.

Our Vision

To be a trusted regional healthcare service recognised for delivering exceptional care, being a great place to work, and being deeply connected to our community.

Our Values

PASSIONATE – We are passionate about doing our best – for our patients, our colleagues and our community.

ACCOUNTABLE – We take ownership of our actions and outcomes, always striving for integrity and improvement.

CARING – We care deeply for our community – and our community cares for us. Compassion is at the heart of everything we do.

TRUSTWORTHY - We are open, honest and respectful in all that we do – earning the trust placed in us every day.

The Position

The Liaison Nurse position in Women’s Health is responsible for providing specialised clinical care, expert advice and leadership through sharing expertise in the pelvic floor specialty. The Liaison Nurse will develop, implement and coordinate the care of women navigating the specialist interdisciplinary service. This role involves liaising with members of the multidisciplinary teams, patient advocacy, mentoring nursing staff, and the development of policies and protocols.

Responsibilities and Accountabilities

Key Responsibilities

Advanced Clinical Practice and Direct Patient Care

- Provide expert clinical nursing care in the pelvic floor specialist unit by utilising advanced knowledge and skills in the assessment and management of conditions like urinary incontinence, faecal incontinence, and pelvic organ prolapse.
- Triage referrals to the specialist pelvic floor team strictly in line with the Department of Health Non-admitted specialist service in Victoria Public Health Service Policy, ensuring appropriate prioritisation based on urgency and clinical need, and managing waitlist adherence
- Perform thorough intake assessment, incorporating a comprehensive medical and psychosocial history, and offer partnership in healthcare decisions with consumers, respecting their autonomy and preference
- Perform accurate continence assessments, bladder scanning, and urodynamic studies
- Monitor patient progress following interventions, proactively address any complications, side effects, or barriers to care, and adjust care plans accordingly in consultation with the treating medical team
- Operate as the main point of contact for patient queries and concerns
- Work to ensure each woman understands her diagnosis, treatment plans, and self-management strategies for her condition, using health literacy principles and shared decision-making models to participate in an informed way with their agreed care plan.

Education, Consultation, and Coordination

- Attend routine case conferences and multidisciplinary team meetings to provide expert nursing consultation, articulate patient-reported outcomes, coordinate complex surgical and non-surgical care pathways, and serve as a strong patient advocate.
- Effectively link patients to sources of information and promote clear and productive communication between a patient and their treating units, health care professionals, and community services to facilitate holistic care.
- Develop, implement, and evaluate targeted education programs for both health professionals and patients/carers to enhance knowledge and skills regarding pelvic floor dysfunction prevention, assessment, and management.

Policy, Quality Improvement, and Research

- Develop, implement, and critically evaluate evidence-based practice guidelines and protocols specific to women's pelvic floor, ensuring adherence to the latest national and international consensus statements.
- Lead and actively participate in quality improvement initiatives and clinical audits to continuously enhance service delivery, patient safety, and clinical outcomes
- Contribute to clinical research specific to pelvic floor health and actively apply learnings and research findings to clinical practice through professional development and service review

Key Selection Criteria

Essential

1. Current Registration as a Registered Nurse with the Australian Health Practitioners Regulation Agency (AHPRA)
2. Advanced nursing skills in the area of pelvic floor dysfunction, or general gynaecology
3. Exceptional skills in educating patients for informed consent and shared decision-making, and linking them to appropriate community support.
4. Ability to lead quality initiatives, audits, and translating research into clinical service improvement.
5. Expertise in providing professional leadership, coaching, and mentorship
6. Highly developed communication, consultation, liaison skills for staff and consumers.

Desirable

7. Postgraduate qualifications in a relevant Women's Health specialty (or working towards)
8. Proven ability to lead the development and evaluation of evidence-based clinical guidelines and protocols.

Generic Responsibilities

All Bendigo Health staff are required to:

- Adhere to the **Victorian Government's Code of Conduct**
- Uphold **Occupational Health and Safety** responsibilities, including self-care, safeguarding others, and participating in safety initiatives and reporting.
- Comply with all **Bendigo Health policies and procedures**, including those related to clinical, managerial, and standard work practices.
- Follow **Infection Control** procedures to prevent cross-contamination and ensure the health and safety of all.
- Maintain **strict confidentiality** regarding all organisational, patient, and staff information.
- Engage in **continuous quality improvement** activities aligned with the National Safety and Quality Health Service Standards (NSQHSS).
- Recognise and respect **diversity**, fostering inclusive practices in the workplace and service delivery.

- Support research activities in alignment with the National Clinical Trials Governance Framework to ensure high-quality, safe, and ethical clinical trials and research practices across Bendigo Health
- Staff must carry out all lawful and reasonable directions and comply with relevant professional standards and ethical codes.
- Safeguard children and young people in our care, by ensuring that your interactions are positive and safe, and report any suspicions or concerns of abuse by any person internal or external to Bendigo Health.
- Maintain ability to perform the inherent requirements of this role. Inherent requirements are the essential tasks necessary to perform this role, including reasonable adjustments. Bendigo Health is committed to a safe workplace that supports all employees. The role may require specific physical and cognitive abilities, which can be discussed with the manager during recruitment or at any time. We understand that personal circumstances can change and impact your ability to meet these requirements; additional policies are available to guide you through this process. Please request the relevant procedures for more information.

All Bendigo Health sites, workplaces and vehicles are smoke free.

This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Any elements of this document may be changed at Bendigo Health's discretion and activities may be added, removed or amended at any time.