BENDIGO HEALTH COMMUNITY NURSING SERVICES (CNS) REFERRAL PATHWAY

Community Nursing Services provide home nursing services to support people to live at home safely and independently and remain active members of their community. Funding is provided through Victorian and Commonwealth Government. Services are also provided under TAC and DVA. Care is also provided to clients with a Home Care Package. The Clinical Coordinators triage referrals and are happy to discuss the clients care needs.

START HERE:
Can the patient or support person provide all care required after discharge?

CHECK THE CLIENTS HOME ADDRESS. IS IT WITHIN 20 km OF CBD? If unsure ring CNS 5454 8078

CONTACT LOCAL SERVICE PROVIDER

Proceed to discharge with appropriate instructions

NOTES:
REFERRALS ARE NOT PROCESSED ON WEEKENDS

Referrals are accepted Mon – Fri before 4pm, this allows time to prepare the next day.
If the referral is urgent and care required the next day, or care is complex please ring 5454 8078.
Referral Centre via PFM (internal BH)
fax 5454 7099
email rcadmin@bendigohealth.org.au

DOCUMENTATION REQUIRED:
• Discharge summary (interim is ok)
• Clear detail of service required
• Injectables and any medication NOT in a webster paK: Provide medication chart
• Wound care: wound chart
• Any other care providers involved to support the client
• Completed GAPAD

Complete referral on PFM (this goes to the Referral Centre). Select options from the DNS drop down box
Identify care needed (be specific) and any causes for concern when visiting in the home e.g. bariatric, IV drug use, aggression, infection risk

CNS services include:
District Nursing
PEG tube support
Stomal Therapy
Diabetes Consultant
Wound Consultant
Dementia Consultant
Continence Consultant