

# Visiting patients at Bendigo Health

#### **General Wards**

2-3pm: Medical and Rehabilitation Wards, and Mental Health 3-4pm: Surgical, Extended Day Surgery and Orthopaedic Wards

- Visitors can be for up to one hour
- Maximum two visitors allowed per day
- One visitor per patient per hour unless otherwise approved

#### **Intensive Care Unit**

- Visiting between 2-3pm
- Visits limited to 15 minutes and only ONE visitor (immediate family only)

#### **Women's Health Clinics**

• No partners but offer inclusion at appointment via phone call/face time on patients own device

## **Special Care Nursery**

• Parents/care provider only

#### Children's Ward

• One parent/care provider can stay with the infant/child

## **Women during labour**

- Women can have two support people with them during labour and birth
- Both support people must pass Bendigo Health's screening and be over 18
- Following birth, women can bring one support person to the postnatal ward for the remainder of their hospital stay

## **Specialist Wards**

• Visitors at the discretion of the manager

## Visits must be pre arranged with the ward

## Do **NOT** visit if you:

- Have tested positive for coronavirus or are awaiting test results
- Have returned to Australia from overseas in the last 14 days
- Had known contact with someone who has coronavirus
- Have a temperature higher than 37.5 degrees or symptoms of respiratory infection such as:
- breathing difficulties such as breathlessness
- cough
- sore throat
- fatigue or tiredness.

# All visitors will be screened on entry to the hospital

#### All visitors **MUST**:

- Have their temperature tested on entry to the hospital.
- Wash their hands with soap or use an alcohol-based hand sanitiser after using the lifts, holding railings and every time you enter or exit a patient's room.
- Stay in the patient's room at all times and limit movement around the building.
- Limit the number of personal items you bring into the hospital.
- Leave the hospital when their visit is over. Do not wander through hallways or spend time in public areas, including lobbies, waiting areas, cafeterias and vending areas.
- Only have three people at a time in the lifts
- Practice social distancing at all times

#### Please note:

- Visitors who are caring for a patient with a disability have NO time limits on their visit, including in the Emergency Department
- Frequent visitors for long stay patients (longer than seven days), please speak to the staff at the front desk of the Atrium for further information
- Visitations will be considered for special circumstances and require approval by Nurse/Midwife Unit Manager or Nurse/Midwife in charge for the shift.